Workday - Onboarding a Supplier for Bentley Staff

Overview

This job aid highlights the new process for requesting a supplier through Workday for Bentley Staff members.

Requesting New Supplier Process by a Bentley User

1. Click **Workday** menu and click the **Purchases** worklet.

Menu	×
Apps Shortcuts	
Your Saved Order	(†
Purchases	

2. Under External Links click REQUEST NEW SUPPLIER.

Exter	nal Links	
	Request New Supplier	

3. In the **Create Request** dialog box enter **SUPPLIER** and press **ENTER**.

Create Request	×
Request Type * supplier	:=
	Cancel

Request New Supplier

- 4. Click OK.
- 5. This will bring up the **REQUEST NEW SUPPLIER** form that must be completed.

[
Supplier Email		
(Required)		
Supplier Phone Number		
(required)		
Type of Goods/ Services (Required)		

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Enter the following required information into the Form:

- 1. SUPPLIER NAME.
- 2. SUPPLIER EMAIL.
- 3. SUPPLIER PHONE NUMBER.
- 4. TYPE OF GOODS/SERVICES.

Each of these fields are required fields.

ABC Company			
Currelien Freedil			
(Required)			
info@abccompany.com			
Supplier Phone Number			
(Required)			
781-555-5555			
Type of Goods/ Services			
(Required)			
Retail sales			
enter your comment			

5. Click **SUBMIT**.

Save for Later will hold whatever the user has entered so far in their Workday inbox. Nothing will go through to Procurement until they complete it and click **Submit**.

By clicking **Submit** you will get a confirmation message that the submission was successful and is now being sent to the Supplier Administrator.

Up Next: Supplier Administrator Appr	oval by Supplier
Administrator Due Date 04/12/2024	

Checking Status of the Supplier Request

- 1. To check the status of the Supplier request, in the Search panel enter MY SUPPLIER REQUESTS.
- 2. Under Tasks and Reports click **My Supplier Requests**.

Q my supplier requests
Tasks and Reports
<u>My Supplier Requests</u>
Report
Report Definition
Returns all of the requests that the processing user initiated.

LOCATE the desired supplier request. In this example we see the status to be IN PROGRESS.

My Supplier Requests	My Supplier Requests 🚥										XII POF
7 items	7 items										
Request	Туре	Request ID	Description	Status	Resolution	Initiation Date	Completion Date	On Behalf Of	Request Event	Request Resolution Details	
Request : Request New Supplier : Robert Muliero	Request New Supplier			In Progress		04/17/2024 10:46:46.263 AM			Request Process : Request New Supplier : Robert Muliero		
Request : Request New Supplier : Robert Muliero	Request New Supplier			In Progress		04/17/2024 12:06:44.036 PM			Request Process : Request New Supplier : Robert Muliero		

3. Under Request Event, click HYPERLINK to see the details of your request.

This will bring you to a summary of your submitted information:

View Event Request Process : Request New Supplier : Robert Muliero		×III
For Request : Request New Supplier : Robert Muliero		
Overall Process Request Process : Request New Supplier : Robert Muliero		
Overall Status In Progress		
Calendars In Use Consecutive Days (No Calendars Selected)		
Details Process		
Request Request : Request New Supplier : Robert Muliero		
Request Type Request New Supplier		
Request Date 04/22/2024 12:45:31.524 PM		
Request ID (empty)		
Requester Robert Muliero		
4 items		4 II = I r II II II
Question	Answers	^
Supplier Name	XYZ Training Company	
Supplier Email	bob@training.com	
Supplier Phone Number	781-555-5555	
Type of Goods/ Services	Training	

When your request has been approved the Status will have changed to say **SUCCESSFULLY COMPLETED**. You will also see it marked as **COMPLETE** under Request Resolution Details.

Request	Туре	Request ID	Description	Status	Resolution	Initiation Date	Completion Date	On Behalf Of	Request Event	Request Resolution Details
Request : Request New Supplier : Robert Muliero	Request New Supplier			Successfully Completed	Done	04/23/2024 12:41:47.869 PM	04/23/2024 12:50:01.018 PM		Request Process : Request New Supplier : Robert Muliero	Complete - Supplier Created in Workday

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Next Steps:

Once a Bentley staff member has submitted the onboarding information the Supplier receives an email with a link to self-register.

This will take the Supplier through a process containing a series of fields they are required to complete. These fields will include information such as such as their Address, Contact information, Remit-to-Address and Account Information. When complete they will submit the information.

The information is then received by the Bentley Supplier Administrator, reviewed, and checked for accuracy and then approved. The requestor will then receive confirmation the supplier is an approved Bentley Supplier.

